

RESIDENTIAL SERVICING

Instructor-Led

Classroom-Based

- Executive Education: Loss Mitigation Business Strategies
- Servicing Today: Early Intervention and Loss Mitigation
- School of Mortgage Servicing
- The Complete Mortgage Banker

School of Mortgage Banking

- SOMB I
- SOMB II
- SOMB III

Guided Web-Based

- Certified Mortgage Banker (CMB) Prep Course



Publications

- Basic Books — Three Volume Set
- Basic Books — Four Volume Set
- Mortgage Banking Terms: A Working Glossary
- Residential Mortgage Banking Basics
- Uniform Single Attestation Program (Free Download)



Web-Based

- Bankruptcy Essentials
- Basics of Managing REO
- Basics of Mortgage Servicing
- Cashiering Overview
- Collection Skills for Loan Counselors
- Conventional Foreclosure, Claims & Corporate Advance
- Corporate Accounting Overview
- Escrow Essentials
- Essentials of Bank Reconciliation
- Essentials of Cash Management
- Essentials of Corporate Accounting
- Essentials of Default Administration
- Essentials of Investor Reporting
- Essentials of Mortgage Payoffs, Lien Release and Assumptions
- Essentials of Servicing Transfers
- Ethics in Mortgage Lending
- Fraud Detection for Mortgage Servicers
- Insurance Servicing
- Investor Reporting Overview
- Loan Administration Essentials for Customer Service Representatives
- Mortgage Banking Primer
- Process Automation
- Servicing Home Equity Products
- Special Loan Administration I
- Special Loan Administration II



Certificates & Designations

- Residential Mortgage Servicer Achievement Certificate (CMS Level I)
 - Default Administration
 - Financial Controls & Investor Administration
 - Loan Administration
- Residential Mortgage Servicer Professional Certificate (CMS Level II)
 - Default Administration
 - Financial Controls & Investor Administration
 - Loan Administration
- Residential Certified Mortgage Servicer (CMS) Specialist Designation
 - Default Administration
 - Financial Controls & Investor Administration
 - Loan Administration
- Accredited Mortgage Professional (AMP) Specialist Designation
- Master Residential Certified Mortgage Servicer (CMS) Designation
- Residential Certified Mortgage Banker (CMB) Designation
- Executive Certified Mortgage Banker (CMB) Designation
- Master Certified Mortgage Banker (CMB) Designation



Learn More:

Visit www.campusmba.org/servicing for an interactive listing of current products and services.

Residential Servicing Learning Map